

CIVICA

Transforming the way you work

RECOVER

Natural Disaster Management Solution



RECOVER

Australia's leading solution for damage collection and preparation for funding submissions following a declared natural disaster event

Recover is designed specifically for Local & State Governments.

Provides a rapid & systematic approach to collate, report and manage a natural disaster event.

Recover software complies to the reporting requirements of each State Determining Authority with damage estimates and photo compilation easily produced for the funding submission process.





Australian Government
Department of Home Affairs

DISASTER RECOVERY FUNDING ARRANGEMENTS 2018




NSW Natural Disaster Essential Public Asset Restoration Guidelines

19 October 2018



Recover



Version 2019.8.1A (Android Oreo)

Emergent Works

Damages

Restoration Works

Asset Images

Donna Hurst | SNOWYVALLEYS_RECOVER_GLOBAL

DM02195

DETAILS

IMAGES

LOCATION

Event Name

April 2020 Rain Event

Damage Number

DM02195

Primary Location

0000284

TUMBARUMBA-LITTLE BILLABONG RD

X

Location

284040

X

Asset Type

Road - gravel

X

Damage Type

LOSS OF MATERIAL AT SITE REQUIRING REPLACEMENT

X

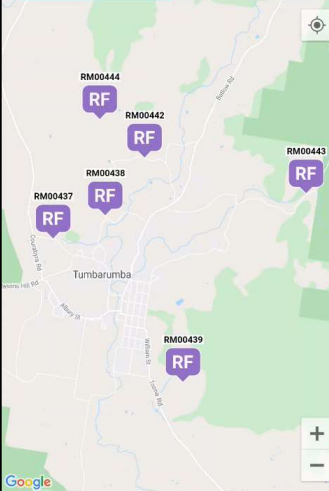
CANCEL

SAVE

Damages : EN00007...

DAMAGES MAP (9)

DAMAGES LIST (9)



No chainage point found nearby

High Accuracy (GPS, Wifi, Mobile)

Damages : EN00007...

DAMAGES MAP (9)

DAMAGES LIST (9)

RM00436

Date Raised

30/04/2020

P/Location

Taradale Road

Location

Taradale Road - Seg 11

Asset Type

Road - sealed

Damage Type

TABLE DRAIN DAMAGE - SCOUR - SILT / VEGETATION REMOVAL

RM00437

Date Raised

30/04/2020

P/Location

Alfred Street

Location

Alfred Street - Seg 01

Asset Type

Road - unsealed - formed

Damage Type

UNSEALED ROAD SURFACE DAMAGE

RM00438

Date Raised

30/04/2020

P/Location

Alfred Street

Location

Alfred Street - Seg 01

Asset Type

Road - unsealed - formed

Damage Type

UNSEALED ROAD SURFACE DAMAGE

No chainage point found nearby

High Accuracy (GPS, Wifi, Mobile)

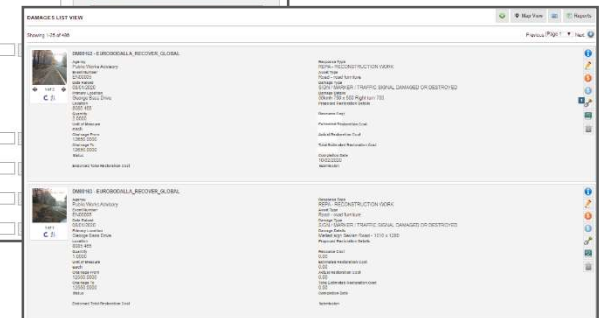
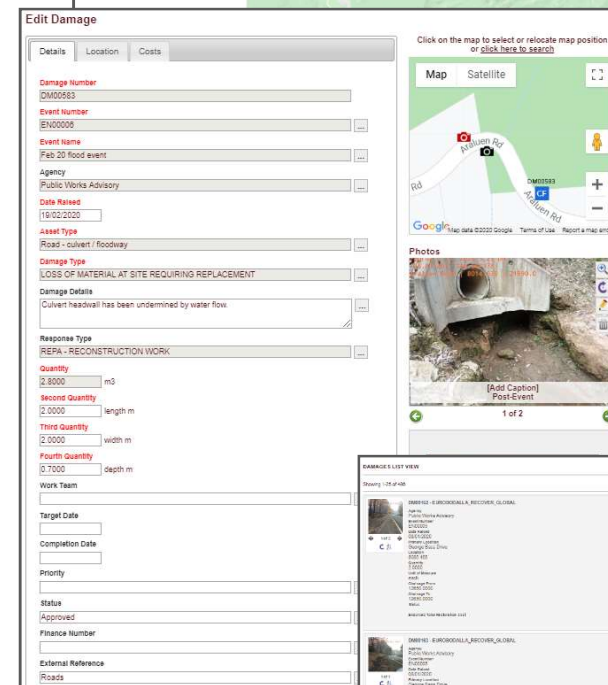
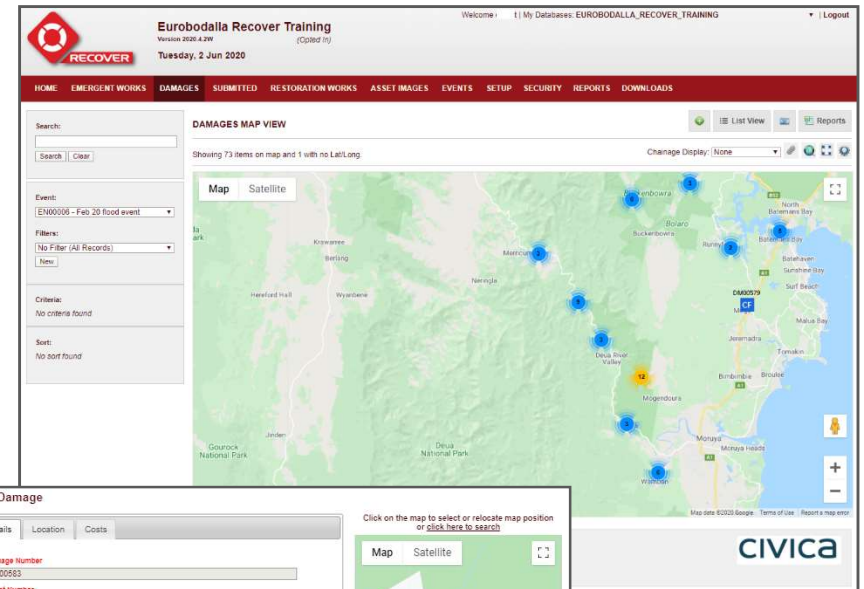
Recover Android benefits

- ▶ Rapid data collection using infield devices – unlimited users
- ▶ Database setup complies with state guidelines and DRFA requirements
- ▶ Recover modules: Emergency Works, Damages and Restoration Works
- ▶ Damage information, location details & photographic evidence of asset/site damage = components of each record
- ▶ Location information = latitude, longitude plus council asset location information
- ▶ Images are geo-tagged (lat.long/date.time/location info)
- ▶ Estimation tools for costing asset restoration for funding submissions
- ▶ Recover Modules: Emergent Works, Damages, Restoration Works and Asset Images



Recover Web benefits

- ▶ View synchronised data in list view or map view
 - Provides @server data and photos allowing office staff/managers effective overview of damages against assets
- ▶ Manage users, events and data
- ▶ NSW DRFA Portal – online submission of claims/estimates
- ▶ Production of State Authority claim forms
- ▶ Simple integration with MS Excel ® and MS Word ®
- ▶ User definable reporting with both simple and complex querying
- ▶ Report scheduling, workflow notifications
- ▶ Full API or Web Services for Councils and State Authorities
- ▶ Dynamic URL links—display of real-time data



Other benefits

- ▶ Hosted solution—all data and images accessed through one central repository
- ▶ Microsoft .NET® application with SQL Server Database
- ▶ Allows integration with other corporate systems
- ▶ Event management modules: Emergency Works, Damages and Restoration Works, providing full event management from collection of damaged asset data to completing restoration against asset
- ▶ Asset Images module: available for collection of asset pre-condition evidence
- ▶ Automated version updates
- ▶ Support: Monday – Friday 9am – 5pm
- ▶ Recover training available - quoted



Testimonials

Feedback from another leading Australian Council:

“Recover makes managing a set of over complex and resource heavy guidelines for disaster recovery achievable. It provides a framework to manage a disaster event from response through to recovery. The support service provided by Civica’s Asset Edge team is outstanding and should be considered an industry benchmark.”

A council from NSW says:

“The ease and speed of the upload/download data transfer via the mobile platform allows almost real time asset data analysis for office staff during a natural disaster event, this provides critical information transfer of the asset condition and its serviceability in spreadsheet reports and graphical presentations.”

A council from Queensland says:

“After Cyclone Debbie we started using Recover for the first time as the Primary data collection software. We delivered a program worth 11.7 million dollars with no issues from QRA on the information we had captured. It’s easy to train new staff in its operation is fantastic. In my opinion Recover has become the key in getting funding from the government to repair damage to our network after a natural disaster to the full extent to what was lost.”

According to a leading Australian council:

“Recover provides a mobility platform for Council to record all damages. Previously Council would take photos and manually record on paper the defects and match up the photo numbers to manual recording sheet. This was a very timely process and would often cause confusion. Recover gives us the capability to enter the defect and record the photographic evidence with GPS tagging. Recover is an excellent platform for recording damage with the ease of also being able to extract information for claiming with the QRA.”

Contact

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