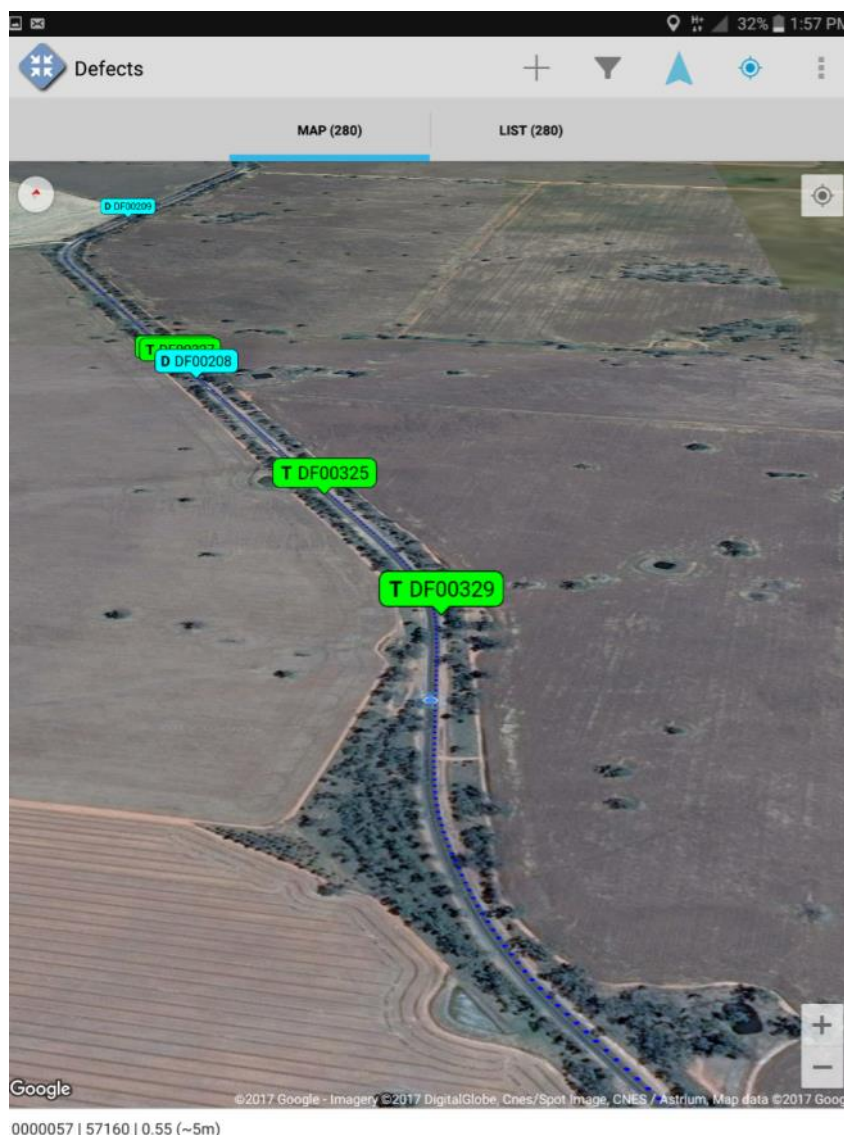




ASSET EDGE QLD COUNCILS

Balonne Shire Council
 Banana Shire Council
 Barcaldine Regional Council
 Blackall-Tambo Regional Council
 Bundaberg Regional Council
 Bulloo Shire Council
 Burdekin Shire Council
 Cairns Regional Council
 Cassowary Coast Regional Council
 Central Highlands Regional Council
 Charters Towers Regional Council
 Cloncurry Shire Council
 Croydon Shire Council
 Douglas Shire Council
 Etheridge Shire Council
 Flinders Regional Council
 Fraser Coast Regional Council
 Gladstone Regional Council
 Goondiwindi Regional Council
 Hinchinbrook Shire Council
 Isaac Regional Council
 Livingstone Shire Council
 Logan City Council
 Maranoa Regional Council
 Mareeba Shire Council
 Murweh Shire Council
 North Burnett Regional Council
 Paroo Shire Council
 Quilpie Shire Council
 Redland City Council
 Rockhampton Regional Council
 Somerset Regional Council
 Southern Downs Regional Council
 Scenic Rim Regional Council
 Western Downs Regional Council
 Whitsundays Regional Council

Google 3D Drive View in next release

Later this week we will be releasing a version of Android with enhance 3D-Drive view for Inspectors and field crews. Rather than the traditional Satellite View - this new view is dynamic and Defects grow larger as you travel closer to the location.

Queensland Annual User Group Conferences - Great Success

Thanks to all those attending Townsville, Maroochydore and Emerald venues. We certainly appreciated your involvement and feedback and have a swag of great enhancement ideas to pass onto our developers for future software releases.

((See more info and photos on page 6))



RMPC 17/18 WORKSHOPS AROUND QUEENSLAND IN JUNE

After the success of the past two years of the RMPC Workshops, Asset Edge is once again to host existing councils along with those interested in Reflect for the next contract year.

There will be nine District workshops as below.

Central West (Barcaldine) – Tuesday 6th June

Mackay/Whitsunday (Mackay) – Thursday 8th June

South West (Charleville) – Tuesday 13th June

Bundaberg/Wide Bay (Maryborough) – Wednesday 14th June

Darling Downs, North and South Coast (Warwick) – Thursday 15th June

Fitzroy (Rockhampton) – Tuesday 20th June

Northern (Townsville) – Wednesday 21st June

Far North (Cairns) – Thursday 22nd June

North West (Cloncurry) – Tuesday 27th June

Workshops will start around 9:00am and go through to 2:30 pm with a light lunch provided to all those. These workshops are targeted at the RMPC Co-ordinators and Inspectors and also those responsible for Work Orders and Claims. Topics include

- **Setting up the RMPC_1718 databases**
- **Inspection Calendars**
- **Work Order Status automation**
- **Defect Register / JMRA Reporting**
- **Claims LOCK function and impact on Vigil**
- **Programmed Expenditure and Schedule updating**
- **Web version of Reflect and User Management console**
- **Vigil use by TMR**

Invitations have been emailed out to RMPC Contacts, a limit of four attendees from each council at a cost of \$200 (excl GST). Non Reflect councils are welcome also with first two admitted free, if interested please let Doug know 0499 055 001 dbeal@assetedge.com.au,



Last years RMPC at Charleville - This year Doug will be back to let everyone know what is happening with Reflect and the RMPC changes



Electronic Forms in Reflect - Some handy tips

The take-up and use of electronic forms in Reflect, Control and now Vigil has been remarkable. Most Reflect sites are using Electronic forms to some extent. Here are some great tips

Creating Forms

All forms are still created in the Windows version. The form will only be available in the database in which it was created, however if you would like the form in all of the council databases just give Asset Edge a call - 1300 219 552.

Who can Create / Edit and Archive Electronic Forms?

Only Reflect Administrators can create and edit a form. There is a video on creating Forms on the Asset Edge website.

Completion Date in Forms

If a form has a value Entered in Completion Date, it will no longer appear on Android devices after the sync. If needed create your own field for use in the form (*e.g Inspectors Completion Date*)

How do I Access the Forms

Forms can be accessed in all three platforms to view, enter data and report on. Currently there is no method of restricting the access of forms to certain users. Only Administrators can Delete forms.

Inherited Lookups and Smart Fields

These fields can be added to your new form and will display as lookups on the interface that displays the related data in the lookup tables. Other fields like Chainage From and Chainage To will work as with the hard coded windows and also includes the Refresh feature.

Calculated Fields

Reflect forms can include Calculated Fields that perform mathematical and logical functions. These are commonly used in volume calculation and also determining risk or condition scoring.

Filtering and Reporting Form Data

There has been many recent improvements with the filtering and reporting of information captured in Electronic Forms. You are now able to output to Web Forms and use the filter and sort functions in most of the modules of the software applications.

Customising Form Views on Android

There has been many recent improvements to how the forms look and feel in the field. Once in the Details view on Android you can customise the data entry screen by hiding and re-ordering fields.

Signatures are in, so what is next ?

Each UGC year we ask the attendees what is next for E-forms? Please let us know and we will do our best.

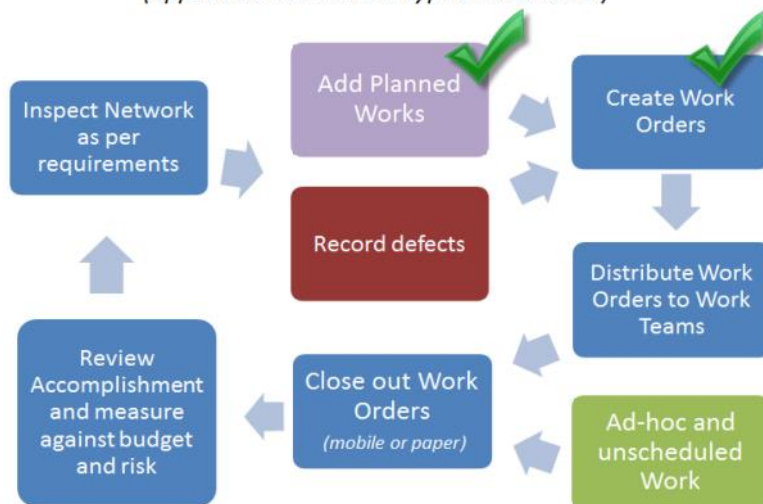


RMPC - FUN FACTS

53885	Current number of Defects Recorded through Reflect by 34 RMPC sites in QLD
7	RMPC Reflect WorkShops to be held across QLD in June
5	TMR Districts currently with Vigil RMPC Surveillance Software Licences
42	Days till the commencement of the 17/18 RMPC contracts
1300 219 552	The Asset Edge Support Desk number to call whenever you need a RMPC hand

Work flow with Reflect

(applicable to all Asset Types and Classes)



Over the last twenty years Reflect has evolved from a simple **FIND IT - FIX IT** software to a very powerful Inspection and Maintenance solution to assist with managing both Maintenance and Risk on an organisation's assets.

In recent years requirements for tighter financial controls and improved planning have resulted in Work Orders and Planned Work Modules being added to Reflect.

NEW HARDWARE - Samsung S3 Tablet

Samsung Galaxy Tab S3 9.7 (T825 32GB 4G LTE) is the 2017-released next-generation model of the famous Tab S series. This is the full-body version and models a large 9.7-inch Super AMOLED touch display which uses the latest Samsung TouchWiz UI for navigation which is both smooth flowing and user-friendly. It is lighter and sleeker than its predecessors and improves on hardware specs as well. The Super AMOLED technology offers ultra clear colour reproduction and stunning clarity especially for HD movie playback making this device your portable entertainment machine. It comes with a screen resolution of 1536 x 2048 pixels with 264ppi pixel density and five-finger multitouch support.





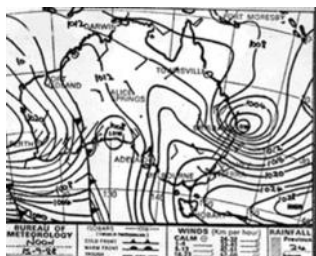
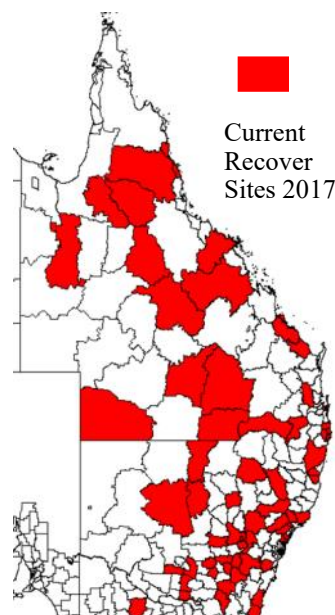
Recover - Tropical Cyclone Debbie —NEWS



On the 28th March this year TC Debbie crossed the Queensland Coast near Proserpine and slowly carved a destructive path southwest eventually combining with a Low Pressure system to the south resulting in heavy rains and flooding in the Northern NSW region. Recover Mobile Data collection software was used in many sites. Rapid pick up was done by councils with compliant photos and estimates using the Form 4 Treatment types is well underway.



PHOTO: Cyclone Debbie edges closer to the mainland, captured by meteorologist at 2.20pm AEST (Source: meteorology)



Current Recover Sites 2017

Council	Damage Count as at 21/4
Whitsunday Regional Council <i>(new recover site)</i>	1346
Isaac Regional Council	554
Gladstone Regional Council <i>(new recover site)</i>	2310
Southern Downs Regional Council	752
Tweed Shire Council <i>(new recover site)</i>	1364
Lismore City Council <i>(new recover site)</i>	391
Byron Shire Council	481
Ballina Shire Council	196

Queensland Reconstruction Authority

NDRRA Event – Severe Tropical Cyclone Debbie and associated rainfall and flooding, 28 March – 6 April 2017



Assistance activated

The Minister for Police, Fire and Emergency Services activated the Commonwealth/State Natural Disaster Relief and Recovery Arrangements (NDRRA).

The Prime Minister has approved Category C Clean-up and Recovery Grants under the Commonwealth/State Natural Disaster Relief and Recovery Arrangements (NDRRA).

Recover Licence	The enterprise Licence is for unlimited users and devices for Android and Web version of Recover software for the duration of the agreement	No fee
Recover Upgrades and fixes	All releases for Android/Web version Form Updates as required by State Authorities	No fee
Recover Help Desk Support	Phone support business hours 9am-5pm	No fee
Recover Data Hosting	All damage data information in images resides on AE dedicated servers	No fee
Recover Event Fee	Fixed Price per activated/declared event added into Recover Database	\$5000
Recover Training	Training for office and field staff - be prepared for an event (optional)	\$1500
Recover Database Setup	Setup as required by council . All location data to be provided by council.	No fee

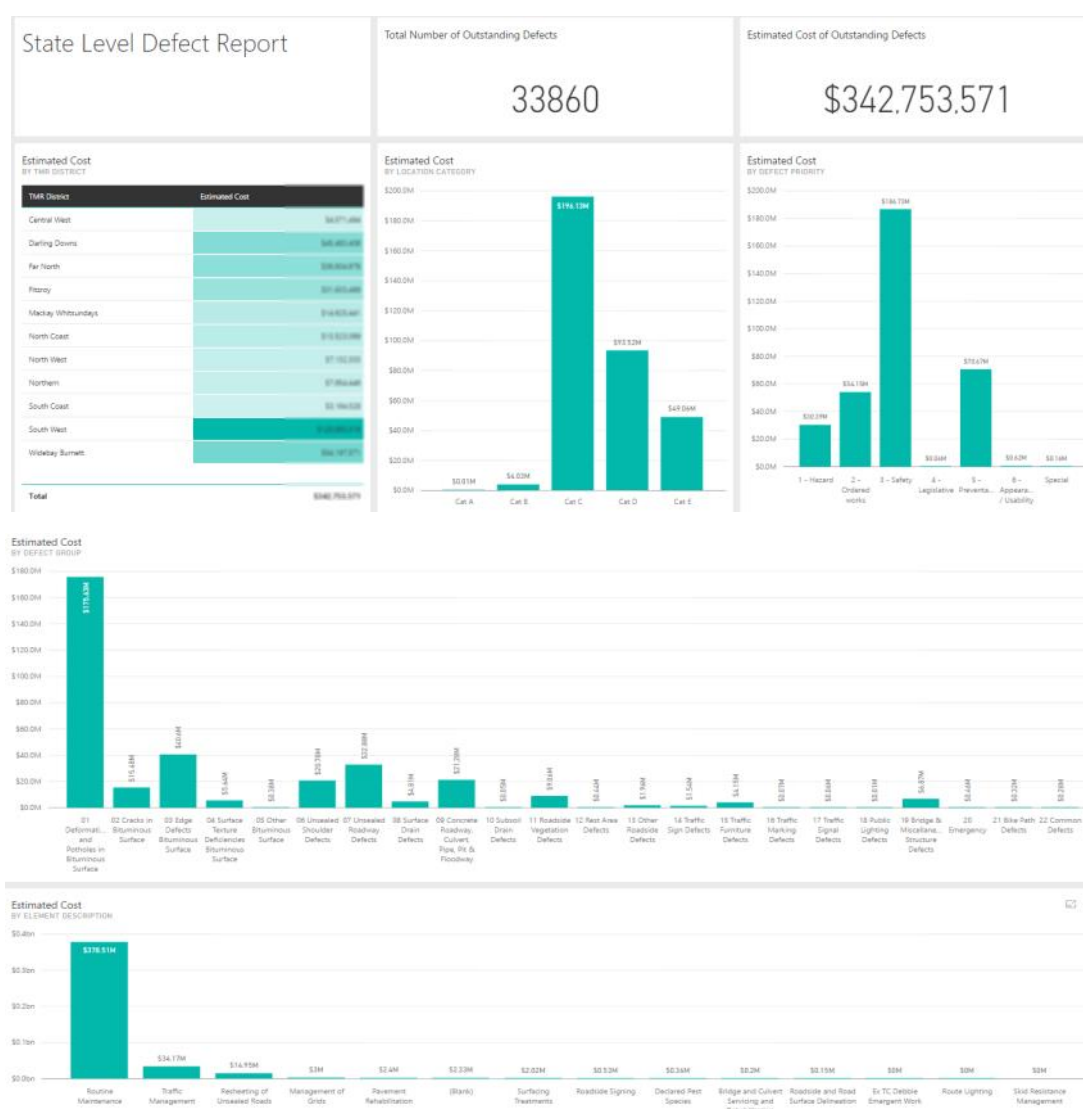


Vigil News - Dashboards available for TMR Districts

Each week we will take a look at some of the dashboards or graphs that are made available to TMR districts that use the Vigil Software for surveilling and communication with the Council RMPC service providers. The Dashboard below is only available to Brisbane office and rolls up information on the 34 Reflect councils across Queensland. It is hoped to introduce the remaining RMPC data in 2017/18 with the agreement of those service providers.

At the recent QLD User Group Conferences there was emphasis on the Council Service Providers to provide accurate information when recording Defects on Routine Inspections and JMRA. All data is updated at 4am each morning to provide live dashboards for network analysis and planning.

There are no limits to how the data can be dissected by TMR with Road Category, Priority, Activity Grouping and Element funding some of the indices used in these types of reports.





User Group Conference 2017 - The Wash-up



Townsville Kicked us off with the first of Seven Conferences across Australia. The Mercure Resort and Facilities made for a perfect learning environment, Asset Edge was very pleased with the input from those attending



The following week we were close to the Maroochydore Office with a mix of Qld and NSW attendees. The suggestions for future enhancements were over flowing and some great ideas have been taken back to our Melbourne Office.



The final Queensland event was held in Emerald for the first time at the Explorers Inn . RMPC and Vigil were well discussed along with the recent Recover release. Thanks to all those attending, especially those travelling big kms



QLD FOCUS

HARDWARE NEWS

SAMSUNG, SAMSUNG, SAMSUNG, that's all we can suggest. Even with the problems of exploding batteries on the Note 7, the Samsung range has consistently proven to be the most reliable brand for the Asset Edge Software Apps. Google Pixel and some Sony phones are also worth checking out.

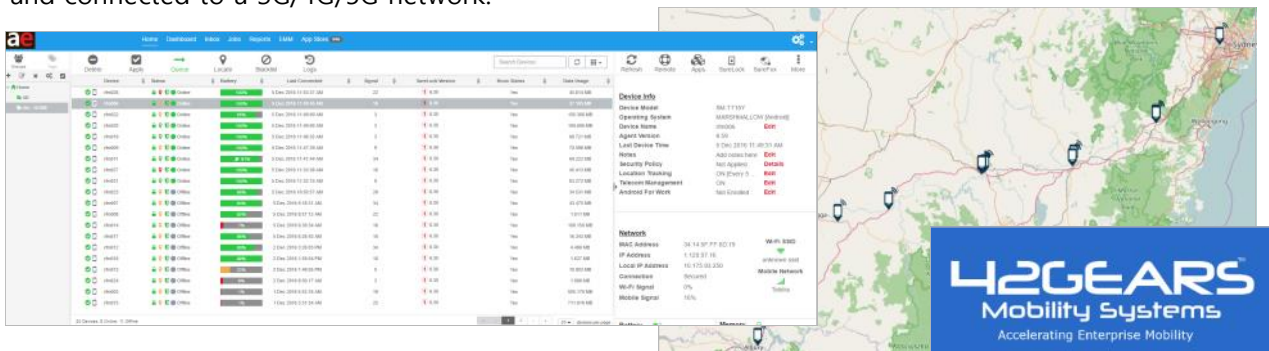
The choice of hardware should be dictated by the needs of the operator. We have discovered that there is no one 'perfect device'. Factors that should be considered are listed below ;

- Is Vehicle Mounting required?
- Does the device need 3g/4g or Wi-Fi?
- Does the device need a rugged case?
- Does the device have a dedicated GPS chip?
- Does the device receive GLONASS satellites?
- What battery life is required for each user?
- Are the specs sufficient for council dataset?
- Does user rely on Mapinfo or Esri layer info?
- Does the device have managed access to apps?
- Do you need to print from the device?
- Cases for device - Gumdrop Cases are great



Managing your mobile fleet of Phones and Tablets

There are a few products around now that will assist councils and other large organisations track and control mobile devices in the field. This will only be useful when the Tablet has a data sim on board and connected to a 3G/4G/5G network.

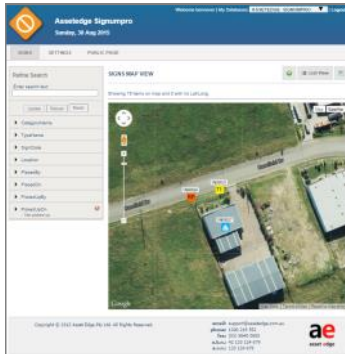


What about Windows devices?

There still is a requirement in some rare instances for users to run Windows devices in the field. The main reason is to display GIS layers in the field, others reasons include running other applications like emails, telemetry and traffic counting software. Also Android does not yet contain all the features in Windows versions. The Motion Tablet range very popular and Asset Edge will recommend these first. The Windows Surface Pro may also be suitable for some conditions.

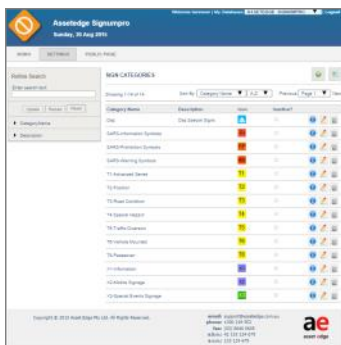


Signum - Your complete Temporary Sign Management Solution



New and more powerful Signum provides the following benefits:

- Strong legal defence
- Collect all information in seconds on your smartphone
- Paperless system that logs GPS Location, images and date/time
- Efficient deployment and collection of all types of temporary signs
- Easily locate signs on the road network using council's Signum website
- **Public Webpage to view Traffic Events and Road Closures**
- **User definable field attributes for your council**
- **Google address mapping tools**
- **Road Chainage display and auto—record**



A Signum licence will cost \$2500 (excl GST) per annum for your council and includes the use of unlimited number of devices in the field for recording signs. Then simply access to your council's secure Signum webpage where information on the signs can be viewed, analysed and reported.

For more information or a free Signum demo, contact Asset Edge

Phone : 1300 219 552
E-mail: support@assetedge.com.au
Web: www.assetedge.com.au

asset edge

APAC CIO Outlook 10 Most Promising FIELD SERVICES SOLUTION PROVIDERS - 2017



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