



## ASSET EDGE QLD COUNCILS

Balonne Shire Council  
 Banana Shire Council  
 Barcaldine Regional Council  
 Bundaberg Regional Council  
 Bulloo Shire Council  
 Burdekin Shire Council  
 Cairns Regional Council  
**Cassowary Coast Regional Council**  
**Central Highlands Regional Council**  
 Charters Towers Regional Council  
 Croydon Shire Council  
 Douglas Shire Council  
 Etheridge Shire Council  
 Flinders Regional Council  
 Gladstone Regional Council  
 Goondiwindi Regional Council  
 Hinchinbrook Shire Council  
 Isaac Regional Council  
 Livingstone Shire Council  
 Logan City Council  
 Maranoa Regional Council  
 Mareeba Shire Council  
 Murweh Shire Council  
 Paroo Shire Council  
 Quilpie Shire Council  
 Redland City Council  
 Rockhampton Regional Council  
 Somerset Regional Council  
 Southern Downs Regional Council  
 Scenic Rim Regional Council  
 Western Downs Regional Council

## User Group Conferences 2016

All three Queensland conferences are now complete and the road show now moves to NSW and VIC.

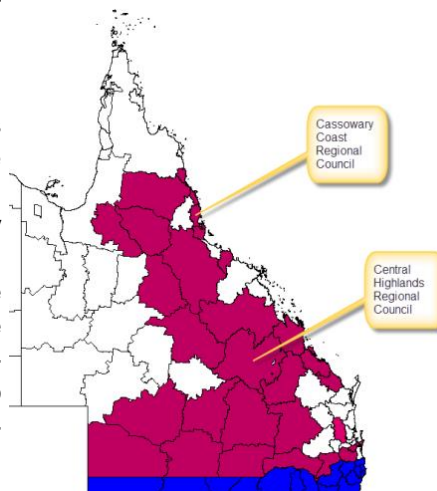
The UGC's held at Roma, Rockhampton and Cairns were all extremely well attended and provided a valuable learning and peer exchange opportunity during the day and a half event. (read more ...Pg ?)



## Two new Qld councils go with Reflect

The Cassowary Coast Regional Council and Central Highland Regional Council are the latest two LGA's to move to Reflect for Inspection and Maintenance Management. Both sites will be initially focusing on RMPC in preparation for the new 16/17 Contract year. The implementation and training work was conducted earlier this week at Innisfail and Emerald respectively. (read more... Pg 3?)

All Queensland RMPC Local Government Service Providers are required to have a software system in place that will record and report the RMPC delivery as per TMR specifications and local district requirements. The Reflect software has been the choice for the majority of councils and we look forward to more sites taking up the solution (continued next page)



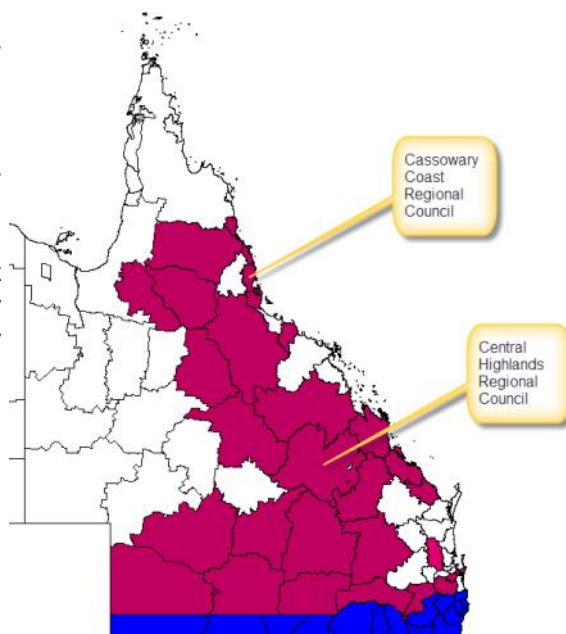
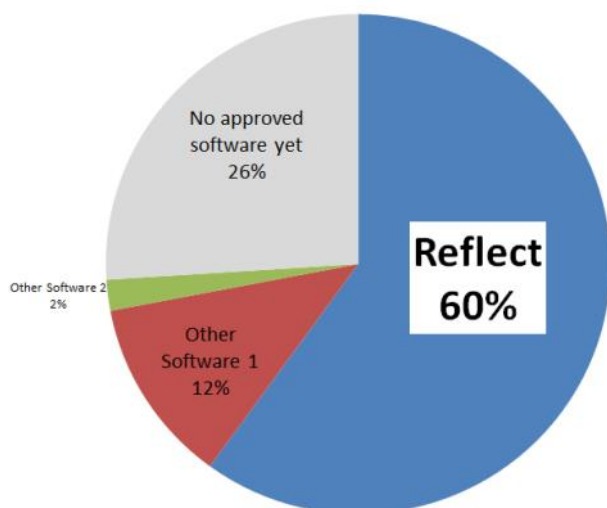
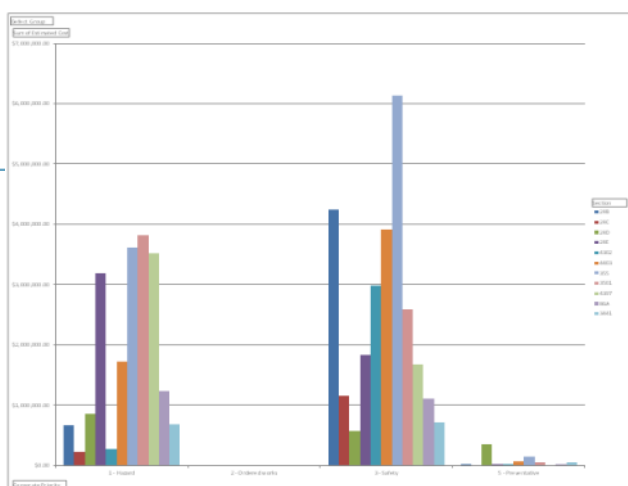
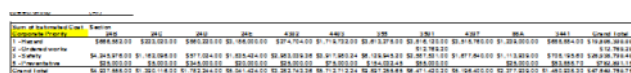
## RMPC WORKSHOPS FOR REFLECT - DATES and VENUES

- ◆ Mackay and Fitzroy (Rockhampton) – Tuesday 7<sup>th</sup> June
- ◆ Northern (Townsville) – Tuesday 21<sup>st</sup> June
- ◆ Far North (Mareeba) – Wednesday 22<sup>nd</sup> June
- ◆ Darling Downs and South Coast (Warwick) – Thursday 23<sup>rd</sup> June
- ◆ South West (Charleville) – Tuesday 28<sup>th</sup> June

# QLD FOCUS

Reflect has proven to be the first choice for QLD RMPC councils when selecting a MMS (Maintenance Management System) to accommodate the recording and reporting demands of the TMR contract.

Feedback from the Reflect RMPC councils assists Asset Edge with ongoing enhancements to the software. Some recent examples are the workflow distribution tool and JMRA recording and reporting option to assist councils with the annual inspections. The graph below shows JMRA output by estimated cost distributed by TMR Priority.



Asset Edge is currently upgrading attributes in the Reflect Incidents module to enable Council Service Providers in the QLD South West Region to record details of incidents that occur on the Classified Road network on Android Tablets in the field. All information including images are easily recorded and synched back to a central server. From there details can be auto-emailed to designated offices and the District Traffic Centre.

**DOWN SOUTH WEST TRAFFIC COORDINATION CENTRE**

**INCIDENT REPORT**

**SIMS NUMBER:** \_\_\_\_\_

**DATE**    
**TIME EMERGENCY CALL RECEIVED**

**EMERGENCY CALL RECEIVED FROM**    
**PHONE**

**LOCAL AUTHORITY**    
**TIME ARRIVED ON SITE**

**WEATHER CONDITIONS**    
**TIME DEPARTED**

**SITE ADDRESS - ROAD**

**CHANGEOFCROSS SECTION**

**DIRECTION:** BOTHALL ☐ NORTH BOUND ☐ SOUTH BOUND ☐ EASTBOUND ☐ WESTBOUND ☐

**Other Location Details**

**ADVICES ON SITE:**
GPR ☐ GAS ☐ GPRS ☐ FCU ☐ EFA ☐ EMQ ☐ SES ☐ EROKOW ☐

**REGIONAL COUNCIL** ☐ **ROADTEN** ☐ **RECOVERY/SALVAGE** ☐

**OTHER (PLEASE SPECIFY)**

**INCIDENT DETAILS AND VEHICLE DETAILS:**

**CRASH:** INVOLVING INFRASTRUCTURE ☐ PEDESTRIAN ☐ ANIMAL ☐ OTHER ☐

**CRASH:** WATER ☐ FIRE ☐ ANIMAL SPILLS/HAZMAT/DEBRIS ☐ OTHER ☐

**STATIONARY VEHICLE** ☐ **BREAKDOWN** ☐ **ABANDONED** ☐ **UNAUTHORISED ACCESS** ☐

**REDO NO.** ☐ **TYPE OF VEHICLE**  **MAKE**  **MODEL**  **COLOR**  **TICK IF REPORTEDLY DEADLY** ☐

**1**      ☐

**2**      ☐

**3**      ☐

**4**      ☐

**FATAL** ☐ **NO** ☐ **YES** ☐ **G T Y** ☐ **VEHICLE NO. (FROM ABOVE) FATALS OCCURRED**

**INJURY** ☐ **NO** ☐ **YES** ☐ **G T Y** ☐ **VEHICLE NO. (FROM ABOVE) INJURYS OCCURRED**

**ROAD OR LAKE CLOSURES:**

**ROAD/ASSET DAMAGE**

**QUADRANT** ☐ **ROAD SURFACE** ☐ **ROAD FURNITURE/SIGNAGE** ☐ **SIGNALS** ☐ **LIGHTING** ☐

**OTHER** ☐ **DETAILS**

**IS AN OPERATIONAL DEBRIEF REQUIRED-YES** ☐ **NO** ☐ **IS A COUNSELLING DEBRIEF REQUIRED-YES** ☐ **NO** ☐

**PHOTOGRAPHS TAKEN - NO** ☐ **YES** ☐ **Email to:** [dew.koch@trw.qld.gov.au](mailto:dew.koch@trw.qld.gov.au)

**I certify that this report is true and correct.**

**NAME**  **SIGNATURE**  **DATE**

*Please email original to dew.koch@trw.qld.gov.au*



## Conference 2016

Venue – Roma 28 & 29 April      Participants— 16      Councils – 6 + TMR



Venue – Rockhampton 3 & 4 May      Participants – 18      Councils – 7 + TMR



Venue – Cairns 5 & 6 May      Participants – 21      Councils – 6 + TMR



Thanks to all who attended and contributed to the three successful 2016 QLD conferences.





## New Council Implementations

### Central Highlands Regional Council

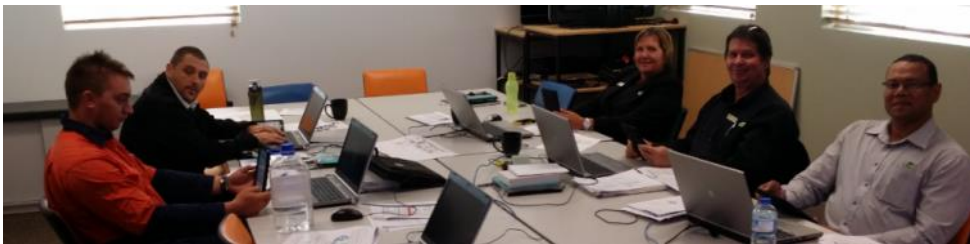


The Central Highlands Regional Council has an extensive RMPC contract that totals over 1030km across twenty-five road sections.

Reflect was the selected solution to manage the RMPC and implementation took place over two days in Emerald earlier this week. The maintenance is delivered from multiple work depots including Capella, Springsure, Duaringa and Emerald.

Council selected Samsung 8" Tab S2 with LTE connectivity to collect defect and planned works under the new RMPC Defect Intervention Level. The inspections are managed by four technical staff who also will be responsible for compiling and distributing Work Schedules (WO's) to the field staff.

All those involved with the implementation are looking forward to the centralised system to manage inspections, Work Orders and Claims.



### Cassowary Coast Regional Council



On the 9,10 & 11<sup>th</sup> May Cassowary Coast had Reflect implemented for their RMPC using android devices to collect both defect and accomplishment information. Two asset inspectors and four team leaders along with their Supervisors were trained in the use of android for the collection of this data. The training included both classroom demos and on site use of the devices. The uptake of the new technology was well received and I believe over the next couple of months the android device will just be another tool used at work.

The work flow in Reflect from defect collection to Work Order creation and Claims was explained to the management group and it was discovered that this process was already in place just not all in the one system.

Reflect is being "tested" on the RMPC before a decision is made to move to other asset classes but I have the feeling it will not be long before other asset databases are requested and built for Cassowary Coast Regional Council .





## Reflect Regional RMPC Workshops 2016.

After the success of the past two years of the RMPC Workshop held in June/July 2015, Asset Edge will be holding five regional workshops.

- ♦ **Mackay and Fitzroy (Rockhampton) – Tuesday 7<sup>th</sup> June**
- ♦ **Northern (Townsville) – Tuesday 21<sup>st</sup> June**
- ♦ **Far North (Mareeba) – Wednesday 22<sup>nd</sup> June**
- ♦ **Darling Downs and South Coast (Warwick) – Thursday 23<sup>rd</sup> June**
- ♦ **South West (Charleville) – Tuesday 28<sup>th</sup> June**

Workshops will start at 9am or 9:30 am and go through to 2 -2:30 pm with a light lunch provided. Workshops are targeted at the RMPC Co-ordinator and Inspectors as the topics to be covered are as follows;

- ♦ **New Year's setup RMPC\_1617 databases**
- ♦ **Review of the defect model and non-compliant defects**
- ♦ **Inspection Calendars**
- ♦ **Defect Register / JMRA Reporting**
- ♦ **Claims LOCK function**
- ♦ **Programmed Expenditure and Schedule updating**
- ♦ **Web version of Reflect and User Management console**
- ♦ **Basic Electronic Form creation and use**

The workshops have been designed to assist with the setup of the new financial year database and provide an understanding of the TMR defect model in a Reflect environment. The timing of the workshops in June was to ensure all TMR changes were implemented and the 16/17 RMPC databases were created and ready for distribution at the workshops. Representatives for the TMR districts have been invited to attend to ensure gain a more thorough understanding of Reflect with the RMPC moving into the new contract.

Invitations to attend will be emailed out to RMPC Contacts in the second week of May, a limit of three attendees from each local government site at a cost of \$200 per person to cover costs of the day.

There is also the opportunity for these Workshops to be held at your local site at the normal Asset Edge support day rate (including travel and accommodation). If your council is interested please let Doug know 0499 055 001 [dbeal@assetedge.com.au](mailto:dbeal@assetedge.com.au).



## Electronic Forms

At the recent User Group conferences there was tremendous interest in the Electronic Forms within the Reflect Software.

Around Queensland the most popular can be broken in to two groups



Asset Condition and Inventory Forms	Compliance and Check Forms
Culverts	Pre-Start
Grids	Site Safety Checks
Gravel Pits	Level 1 Bridge
Bus Stops	Playground Inspection
Footpath Sections	

Forms information and photo can be collected on any Android tablet or phone. Information can then be exported to excel and even integrated into GIS , Asset and other corporate databases.

Electronic form fields can include signature, calculated fields and header fields. Requests from the recent QLD user group conferences will soon see sketch capability with or without pre-loaded templates.

## TMR Culvert Inventory – South West Councils QLD

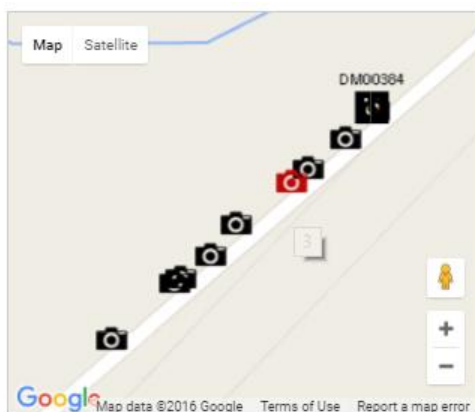


Asset Edge will also be providing a web based tool to select , use and rate forms created by other sites. There will also be non editable standard TMR forms available from the site.



## Recover - Natural Disaster Damage Solution

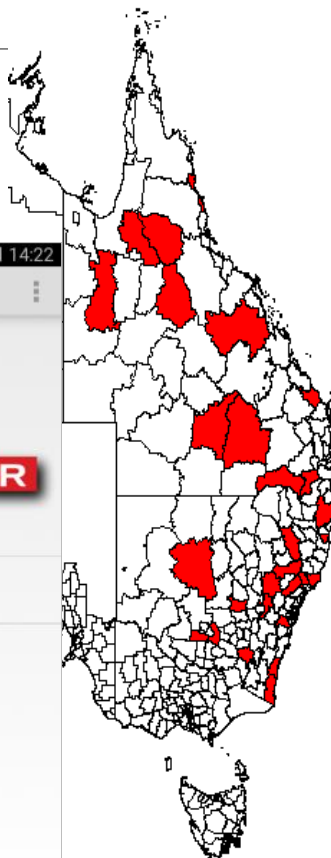
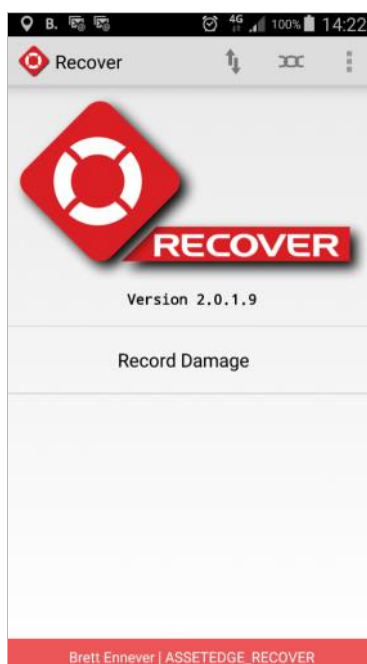
The recording and distribution of Image Meta-data within the Recover solution is now complete with several councils now fully compliant with the recording needs of QRA in the NDRRA application process.



### Photos



4 of 9



Next on the development time table is the Restoration Works module. This allows councils to record daily entry on the restoration projects to show compliance to the approved works. Due for release in August. Recover is free to all Australian Councils.

Item	Description	Cost (excl GST)
Recover Licence	The enterprise Licence is for unlimited users and devices for Android and Web version of Recover software for the duration of the agreement	No fee
Recover Upgrades and fixes	All releases for Android /Web versions. Form Updates as required by State Authorities	No fee
Recover Help Desk Support	Phone support business hours 9am-5pm	No fee
Recover Data Hosting	All damage data information in images resides on AE dedicated servers	No fee
Recover Event Fee	Fixed Price per activated/declared event added into Recover Database	\$5000
Recover Training	Training for office and field staff - be prepared for an event (optional)	\$1500
Recover Database Setup	Setup as required by council . All location data to be provided by council.	Quote





## Other Asset Edge News from around the country

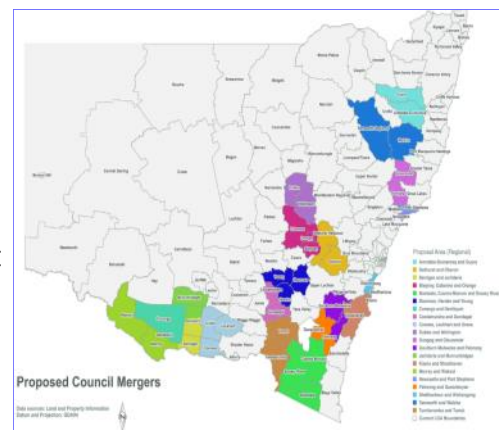
### • North West Region - StateGrowth

Busy times with Reflect and StateGrowth in Tasmania. All three regions of highway maintenance are carried out using Reflect. Incidents are also recorded in Reflect and integrated to Tasmania's Web based mapping system, known as "Common Operating Platform". The intent of the integration was to allow other emergency agencies to see where the current road incidents are occurring



### • NSW Amalgamations

Last week NSW Baird government has created 19 new councils across Sydney and NSW. And the government has said it would merge another nine, pending the outcome of litigation over council mergers. The result is major upheaval for some of our long standing and loyal councils. Asset Edge will be assisting on a case by case basis with the merging of databases and training of new staff



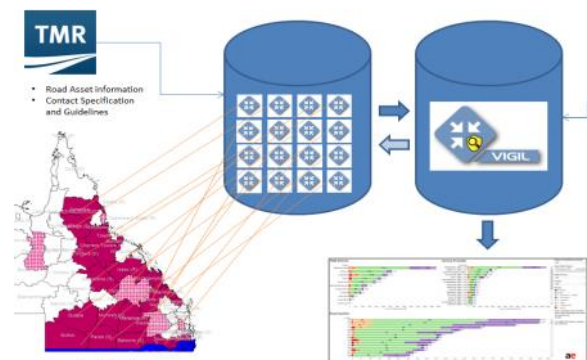
### • New Team Member

Donna Hurst has joined the Asset Edge team in recent weeks. Donna brings with her over 20 years of local government experience with skills in training, GIS, IT and databases. If you are lucky enough to reach her at the help desk please make her feel welcome.



### • Vigil QLD

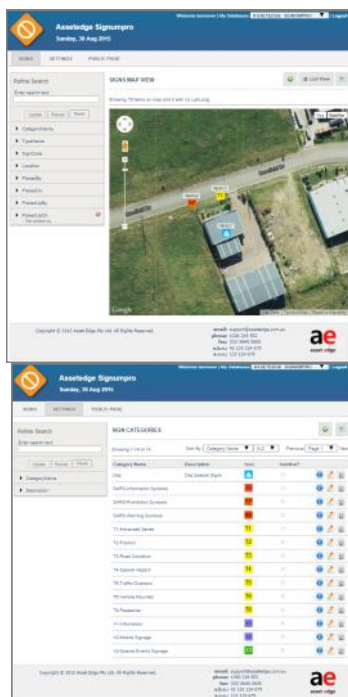
Interest continues to grow from several TMR districts. Vigil is a Surveillance Solution that enables the Principal of Road Maintenance Contracts to view Defects, Accomplishments, Incidents etc as well as record internal Surveillance Items or Identified Works







## Signum—Your complete Temporary Sign Management Solution



New and more powerful Signum provides the following benefits:

- Strong legal defence
- Collect all information in seconds on your smartphone
- Paperless system that logs GPS Location, images and date/time
- Efficient deployment and collection of all types of temporary signs
- Easily locate signs on the road network using council's Signum website
- **Public Webpage to view Traffic Events and Road Closures**
- **User definable field attributes for your council**
- **Google address mapping tools**
- **Road Chainage display and auto—record**



A Signum licence will cost \$2500 (excl GST) per annum for your council and includes the use of unlimited number of devices in the field for recording signs. Then simply access to your council's secure Signum webpage where information on the signs can be viewed, analysed and reported.

For more information or a free Signum demo, contact Asset Edge

Phone : 1300 219552  
E-mail: [support@assetedge.com.au](mailto:support@assetedge.com.au)  
Web: [www.assetedge.com.au](http://www.assetedge.com.au)

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### Coming in next edition - July 16

New changes to RMPC  
Vigil Surveillance Software  
Analytic Tools not far away  
Bridge Database - Setup for Free during July  
Recover - Sign up now and be prepared



### ASSET EDGE TEAM MEMBERS -SOME CONTACTS TO KEEP HANDY

<b>Support Desk 1300 219 552</b>	<a href="mailto:support@assetedge.com.au">support@assetedge.com.au</a>	<b>9am to 5pm Weekdays</b> <a href="http://www.assetedge.com.au">www.assetedge.com.au</a>
<b>Brett Ennever</b>	<a href="mailto:bennever@assetedge.com.au">bennever@assetedge.com.au</a>	Solutions Consultant—All products
<b>Brendon Stevens</b>	<a href="mailto:bstevens@assetedge.com.au">bstevens@assetedge.com.au</a>	Solutions Consultant—All products
<b>Darren Simpson</b>	<a href="mailto:dsimpson@assetedge.com.au">dsimpson@assetedge.com.au</a>	Solutions Consultant—Reflect / Vigil / Control
<b>Doug Beal</b>	<a href="mailto:dbeal@assetedge.com.au">dbeal@assetedge.com.au</a>	Solutions Consultant—Reflect / Qld RMPC
<b>Adrian Wheat</b>	<a href="mailto:awheat@assetedge.com.au">awheat@assetedge.com.au</a>	Software Developer and Technical Support
<b>Chris Guintu</b>	<a href="mailto:cguintu@assetedge.com.au">cguintu@assetedge.com.au</a>	Software Developer and Technical Support
<b>Angelo Bonifacio</b>	<a href="mailto:abonifacio@assetedge.com.au">abonifacio@assetedge.com.au</a>	Software Developer and Technical Support